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1. Only professional rug cleaning is allowed.

CLEANING A WOOL RUG - WOOL RUG CARE

1. Vacuum gently with a nozzle without a brush, making short strokes in one direction. Vacuuming with a brush or turbo brush nozzle can increase and prolong fuzzing.
2. The natural property of wool rugs is the 'fuzzing' of wool for the first few months of use. Fuzzing will decrease later, but may still occur. This is a natural phenomenon involving releasing the rug's fibres that occurs throughout the use of wool rugs. Fuzzing is not a basis for complaint.
3. The property of wool rugs is pilling, i.e. the appearance of small balls of wool on the surface of the rug. It is a natural phenomenon of coming out of individual wool fibres from the rug as a result of rubbing it with feet/furniture and their clumping into balls. It is a natural phenomenon that occurs during the daily use of wool rugs. Pilling is not a basis for complaint. The balls can be removed from time to time either by hand or with a shaver.
4. Spilled liquids and stains should be removed immediately with a paper towel or cloth that absorbs moisture well, then the dirty place should be cleaned gently with a clean cloth soaked in a small amount of cold water with hard soap. Do not let the rug to get wet.
5. If wet, dry the rug stretched flat in a well-ventilated room or outdoors when the weather is good.
6. Do not use chemicals or bleaches.
7. To avoid creasing, periodically move the furniture.
8. Exposure of the rug to sunlight may cause its fading. Avoid direct exposure to strong sunlight.

USEFUL INFORMATION

1. Wool regulates the micro-climate in rooms - it absorbs moisture when there is too much of it and gives it away when the air becomes too dry.
2. Wool is naturally resistant to dirt and stains as it contains natural lanolin. Thanks to proper care, the rug will look good for many years.
3. Handmade woven wool rugs are highly stretchy. Rugs may change their shape during use. For example, pulling hard on the rug or moving

furniture on the rug may change its shape. This change is reversible. Because wool fibre products are naturally stretchy, this is a normal

phenomenon and is not a basis for complaint.

4. Rugs from the Handmade collection were handmade, mostly from natural fibres, which is why each of them is original and unique.

Therefore, there may be slight differences in their colour, size or design. This is not a basis for complaint.